



CERTIFICATE

THIS IS ACKNOWLEDGE THAT

Bernardo Arnaud

HAS SUCCESSFULLY COMPLETED ALL REQUIREMENTS & CRITERIA FOR

CERTIFIED CHATBOT EXPERT™

CERTIFICATION THROUGH EXAMINATION
ADMINISTERED BY GLOBAL TECH COUNCIL.

Certificate ID: GTC-2026-PZ4DF8

Issued on: September 7, 2026

Valid until: September 7, 2028



A handwritten signature in black ink that reads "Toshendra Sharma".

Toshendra Sharma
Executive Director, Global Tech Council